



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

HGA  
3/1/04  
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Inve: Application of:	)	
	)	
Applicants: James Edward Schlabach <i>et al.</i>	)	Examiner: Srirama T. Channavajjala
	)	
Serial No.: 09/839,024	)	Group Art Unit: 2177
	)	
Filed: 04/20/2001	)	Confirmation No.: 2395
	)	
Title: Method For Training Service	)	
Personnel To Service Selected	)	
Equipment	)	
	)	

Commissioner for Patents  
MAIL STOP NON-FEE AMENDMENT  
P.O. Box 1450  
Alexandria, VA 22313-1450

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Technology Center 2100

AMENDMENT

This amendment is in response to the Office Action dated as mailed November 20, 2003 and having a response due date of February 20, 2004. Please proceed to the following page.